

## mlh Support at Home price schedule 1.12.2025

Service	Unit	Price				
		Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
<b>CLINICAL CARE</b>						
<b>Nursing care</b>	Hour	\$	\$	\$	\$	\$
Registered nurse	Hour	\$180	NA	NA	NA	NA
<b>Allied health and other therapeutic services</b>	Hour	\$	\$	\$	\$	\$
Allied health therapy assistant	Hour	\$210	NA	NA	NA	NA
Counsellor or psychotherapist	Hour	\$TBC	\$	\$	\$	\$
Dietitian or nutritionist	Hour	\$250	NA	NA	NA	NA
Occupational therapist	Hour	\$265	NA	NA	NA	NA
Physiotherapist	Hour	\$250	NA	NA	NA	NA
Podiatrist	Hour	\$325	NA	NA	NA	NA
Speech pathologist	Hour	\$250	NA	NA	NA	NA
<b>Care management</b>	Hour	\$150	NA	NA	NA	NA
<b>Restorative care management</b>	Hour	\$175	NA	NA	NA	NA
<b>INDEPENDENCE</b>						
<b>Personal care</b>	Hour	\$115	\$135	\$150	\$170	\$190
Assistance with self-care and activities of daily living	Hour	\$115	\$135	\$150	\$170	\$190
Assistance with the self-administration of medication	Hour	\$115	\$135	\$150	\$170	\$190
Continence management (non-clinical)	Hour	\$115	\$135	\$150	\$170	\$190
<b>Social support and community engagement</b>	Hour	\$	\$	\$	\$	\$
Individual social support	Hour	\$115	\$135	\$150	\$170	\$190
Accompanied activities	Hour	\$115	\$135	\$150	\$170	\$190
<b>Therapeutic services for independent living</b>	Hour	\$	\$	\$	\$	\$
Remedial masseuse	Hour	\$270	NA	NA	NA	NA
Osteopath	Hour	\$250	\$	\$	\$	\$

		Price				
Service	Unit	Standard hours are Monday to Friday 8am to 6pm.	Non-standard hours	Saturday	Sunday	Public holiday
<b>Home or community general respite</b>	Hour	\$	\$	\$	\$	\$
Flexible respite	Hour	\$115	\$135	\$150	\$170	\$190
<b>EVERYDAY LIVING</b>						
<b>Domestic assistance</b>	Hour	\$	\$	\$	\$	\$
General house cleaning	Hour	\$115	\$135	\$150	\$170	\$190
Shopping assistance	Hour	\$115	\$135	\$150	\$170	\$190
<b>Home maintenance and repairs</b>	Hour	\$	\$	\$	\$	\$
Gardening	Hour	\$120	NA	NA	NA	NA
Assistance with home maintenance and repairs	Hour	\$120	NA	NA	NA	NA
Expenses for home maintenance and repairs	Item	TBC	\$	\$	\$	\$
<b>Meals</b>						
Meal preparation	Hour	\$115	\$135	\$150	\$170	\$190
<b>Transport</b>						
Direct Transport (driver and car provided)	0-25 kms	\$67.50	\$78.00	\$87.50	\$97.50	\$105
	26-50 km	\$135	\$155	\$175	\$195	\$210

## General Information

**Participant Contribution** – Contribution rates will be based on your income and assets and vary by the amount and type of service you have received. An income and asset assessment similar to the Age Pension means-test will be used to determine your contribution rate. mlh Support at Home does not determine those contributions and it is up to each participant to obtain this information preferably prior to commencement of services.

### Standard participant contribution rates from 1 November 2025

Age Pension Status	Clinical Care	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part pensioner and eligible for a Commonwealth Seniors Health Card	0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets
Self-funded retiree	0%	50%	80%

**Home Modifications and Assistive Technology costs** – mlh Support at Home will charge up to 15% of the quoted cost of home modifications, or \$1,500 (whichever is lower) to cover coordination costs. mlh Support at Home will charge up to 10% of the quoted cost of assistive technology or up to \$500 (whichever is lower) to cover administrative costs

**GST** - Services are GST free unless otherwise stated.

**Care management** - Care management is delivered at least once a month and ensures you receive services that meet your needs and that are within the allocated quarterly budget. Care management will be different for each participant based on individualised needs, goals, support network, communication preferences, level of involvement and cultural background. Participants will have 10% deducted from their quarterly budget by Services Australia (and paid to mlh Support at Home) for care management.

**Care management activities** may include assessing and reviewing your care; developing a care/goal plan and budget; discussing your needs with your GP and other Health Practitioners; being the point of contact for you and your support network; identifying and addressing any risks to help keep you safe. Care management may be face-to-face, telehealth, phone or email.

**Service not specified in fee schedule** - Where a service is not listed in the schedule, the cost of a service will be sought, discussed and agreed upon before services commence.

**Choosing your own provider** - A 10% administrative fee will be applied if a participant chooses their own provider, subject to mlh Support at Home approval of the participant's choice.

**Cancellations and No Shows** - A late cancellation occurs when a participant provides less than 2 business days (48 hours) notice of a cancellation to a scheduled service. A 'no show' occurs when a participant is not present at the agreed place or at the agreed time of a scheduled service. mlh Support at Home is eligible to be paid in full for a service, and a participant contribution may also be charged.

**After hours support** - Please speak with your care partner for more information.

**Fee review process** - Fees are reviewed regularly. We will provide at least 14 days' notice of any changes. Your agreement will be sought on any fee changes.

**Self-Management** - Please contact the mlh Support at Home team for more information