



Hotel Services Assistant (HSA) - Housekeeping and Cleaning

Are you passionate about making a positive difference in the lives of older persons? At Martin Luther Homes, we are seeking compassionate and committed individuals to join our team as Hotel Services Assistants (HSA).

About the Role

The Hotel Services Assistant (HSA) plays a vital role in maintaining a clean, safe, and comfortable environment for the older persons, staff and visitors. The position is responsible for cleaning the older persons rooms, communal areas, and undertaking general housekeeping duties.

Key Accountabilities and Duties

- Clean and maintain older persons rooms, and communal areas.
- Replenish supplies throughout older persons and communal areas, such as soap, hand sanitiser, toilet paper, paper towels, tissues, and gloves.
- Setting up rooms for new older persons arrival and or show.
- Maintain confidentiality, privacy, dignity and respect of older persons at all times.
- Work collaboratively with other team members to support a positive and caring environment

Key-Selection Criteria

- Previous experience in cleaning or housekeeping, preferably in aged care, healthcare or hospitality settings desirable.
- Understanding of infection control and hygiene practices.
- Ability to work independently and as part of a team.
- Good communication and interpersonal skills – client focussed, friendly, calm, courteous, polite, and overall upbeat personality.
- Ability to self-motivate and can-do attitude.
- Physical capacity to perform manual tasks including lifting, bending, repetitive tasks, and standing for extended periods.
- Commitment to older person wellbeing and customer service.



Why choose Martin Luther Homes?

At Martin Luther Homes, we are more than just a workplace – we're a home for older persons and a supportive community for our staff.

- **Person-Centred Approach:** Be part of a team that places the needs, preferences, and well-being of older people at the heart of everything we do.
- **Friendly and Supportive Environment:** Join a welcoming and collaborative team.
- **Competitive Salary Packaging:** Maximise your take-home pay with salary packaging benefits.
- **Career Development:** Opportunities for professional growth and advancement.

Don't miss this opportunity to join Martin Luther Homes and make a difference in the lives of our older people.